

Date: 1 February 2023

Business Name: Norco Rural
Address: 1/96 Mt Perry Road.
Bundaberg QLD 4670

To whom it may concern,

Re: Freshcare Approved Supplier

Norco is a supplier of seed, fodder, fertiliser, fencing, agricultural chemicals, irrigation supplies and horticultural products to the Australian rural sector. Norco is a member of the Airr group and is a diverse agricultural co-operative, with four distinct business groups, that have operated within Australia.

Many Norco clients have implemented on-farm assurance programs such as Freshcare and as part of their compliance requirements, have requested that their suppliers of product and services fulfil specific requirements as an approved supplier.

This letter serves to demonstrate Norco's commitment to our clients in supporting their on-farm assurance programs. We ensure the products and services we supply to our clients are met by the Freshcare specifications as follows:

[Please see attachment and insert relevant products and specifications]

Please do not hesitate to contact John Damiano on 07 41 517 883 should you have any further enquiries.

Yours sincerely,

John Damiano

Agricultural Chemicals:

- Be AgSafe accredited or similar
- Ensure all chemicals are adequately labelled and in acceptable condition
- Ensure chemicals provided are within Use By dates
- Advise if you are aware that product contains or has been in contact with known allergens.
- If entering site, abide by food safety instructions when handling produce or entering growing, storage and packing areas

Bin / tub / crate supplier

- Ensure bins / tubs / crates are constructed from food grade materials that are non-toxic and designed and constructed to enable regular cleaning and maintenance
- Use only food-grade chemicals when cleaning and sanitising bins / tubs / crates
- Ensure bins / tubs / crates supplied are cleaned and free from foreign objects and pest infestation
- Ensure bins / tubs / crates are free from splits, breakage, protruding nails and splinters
- Advise if you are aware that product has been in contact with known allergens.
- If entering site, abide by food safety instructions when handling produce or entering growing, storage and packing areas

Fertilisers and Soil Additives

- Ensure packaging is intact and there is no leakage or possibility of contamination
- Ensure fertiliser is mixed to correct specifications and is of good quality
- Advise if you are aware that products contain or have been in contact with known allergens.

EITHER

- Be certified to AS 4454, ACO or NASAA or equivalent certified standard for the production of composts and at least annually provide a copy of a Certificate of Analysis for the fertiliser supplied (E. coli <100/g, Salmonella ND/25g)

OR

- Work to the pasteurization requirements detailed in AS 4454, specifically:
 - Fertilisers must have been subject to appropriate turning of outer material to the inside of the windrow so that the whole mass is subject to a minimum of three turns with the internal temperature reaching a minimum of 55°C for three consecutive days before each turn
- Records of time and temperature monitoring must be available if required
- Certificates of Analysis must be provided with each batch of fertiliser supplied (E. coli <100/g, Salmonella ND/25g)

Fertilisers and soil additives of organic origin

- Ensure packaging is intact and there is no leakage or possibility of contamination

- Ensure fertiliser is mixed to correct specifications and is of good quality
- Advise if you are aware that products contain or have been in contact with known allergens.

EITHER

- Be certified to AS 4454, ACO or NASAA or equivalent certified standard for the production of composts and at least annually provide a copy of a Certificate of Analysis for the fertiliser supplied (E. coli <100/g, Salmonella ND/25g)

OR

- Work to the pasteurization requirements detailed in AS 4454, specifically:
 - Fertilisers must have been subject to appropriate turning of outer material to the inside of the windrow so that the whole mass is subject to a minimum of three turns with the internal temperature reaching a minimum of 55°C for three consecutive days before each turn
- Records of time and temperature monitoring must be available if required
- Certificates of Analysis must be provided with each batch of fertiliser supplied (E. coli <100/g, Salmonella ND/25g)

Packaging supplier

- Ensure packaging is made of substances that are non-toxic and are food grade.
- Ensure packaging is clean and free of foreign objects and pest infestation prior to delivery.
- Advise if you are aware that any products used contain or have been in contact with known allergens.
- If entering site, abide by food safety instructions when handling produce or entering growing, storage and packing areas.

Planting materials supplier

To become an approved supplier of planting materials, you must:

- Ensure planting material containers / trays are free from physical contaminants
- Provide healthy and disease free planting materials
- Provide seedlings of the age / growth stage and variety requested
- Advise if you are aware that planting materials contain or have been in contact with known allergens.
- If entering site, abide by food safety instructions when handling produce or entering growing, storage and packing areas.