

Lean Leaders Program

How to Lead & Sustain Continuous Improvement in your Workplace

PROGRAM MODULES

MODULE 1 - LEADERSHIP

Introduction to LEAN and continuous improvement and how to make it sustainable in your workplace. How to improve your LEADERSHIP and the key differences to being a manager. We explore learning styles and use action plans to promote accountability.

MODULE 3 - TEAM PRODUCTIVITY 1

Reducing waste equals increased productivity. Here we get you thinking about waste, the 9 types and identifying it in your workplace. Mapping out processes, then creating SMART goals to improve. Building momentum to create a powerful team environment.

MODULE 5 - PROBLEM SOLVING

You present your mid-course review about learnings so far, and what you have already started to implement in your workplace. We examine the art of problem solving using various tools to ensure we are solving the problem, not the symptom.

MODULE 7 - COSTINGS

Do you know all the inputs in your business and the real costs associated. It gets your mind thinking about opportunities of reducing waste. Do we have real data, do we use it? Learn how to collect and use data and its value in making better business decisions.

MODULE 9 - BRINGING IT TOGETHER

We review all the key learnings from the program, bringing them together and enabling you the power to drive continuous improvement in your workplace. You have already started the improvements, momentum is building, time to bring others in and make it a culture change.

MODULE 2 - PERSONAL PRODUCTIVITY

Productivity starts with role clarity. We share the value in having proper role clarity to ensure our days are effective. A time analysis will help you see how much time is spent on high payoff activities, which leads to identifying what can be delegated and the way to do so successfully.

MODULE 4 - TEAM PRODUCTIVITY 2

Explore the behaviours of a great team culture and the effect this has throughout the entire business. We learn the types of dysfunctions and find ways to move forward. We explore coaching for improvement, and the value in having a coaching plan.

MODULE 6 - PROJECTS

We've identified wastes, opportunities in processes and problems. Now we show you how to take a solution and make it a project. Ready to present and seek approval / funding, by having a measurable return on investment.

MODULE 8 - WORKFLOW & 5S

We learn more about workflow, batch or continuous production, reducing touch points and optimizing flow. Learn the value in having standard operating procedures, reducing time, training and improving quality. The benefits of organizing your work environment by utilizing 5S principles.

MODULE 10 - FINAL PRESENTATIONS

Deliver your final presentation of key learnings, what have you achieved so far and the project you have been working on. You then evaluate your business on key areas and identify improvement opportunities and set the goals to achieve them.

FREQUENTLY ASKED QUESTIONS



WHAT ARE YOUR PAYMENT TERMS?

To confirm your place in Lead Leaders we require payment a minimum of 14 days prior to the Lean Leaders program commencing. We can split your invoice in to two payments, but note that no industry discounts will apply to split invoices.

WHAT IS THE AVERAGE RETURN FOR PARTICIPANTS OF LEAN LEADERS?

The minimum ROI participants of Lean Leaders who go back and apply the concepts and principles we have found over 5 years of the program was \$40k, and the maximum was \$4.2m! The average is around \$80k - a 20 x ROI on a \$4,000 investment.

WHAT IS THE BENEFIT OF PUTTING THROUGH MULTIPLE PARTICIPANTS THROUGH THE LEAN LEADERS PROGRAM?

When a business puts multiple participants through Lean Leaders we typically find there is a better and quicker uptake of benefit to your business as a result of the concepts that are delivered. This also provides a fantastic team building opportunity for key leaders within your business.

WHAT IS REQUIRED FROM MY BUSINESS TO PUT PARTICIPANTS THROUGH THE LEAN LEADERS PROGRAM?

Places in Lean Leaders Programs are via application only, and we advise you to support your staff to complete the applications best as possible. We will ask the participant how they will ensure they maketime for the program and about their support network. We encourage businesses to have a manager/mentor for the duration of the program, and encourage businesses to support participants in setting up this mentoring opportunity. We will also invite representatives of your business to attend the week 10 graduation to celebrate the efforts of your scholarship recipients.

HOW WILL OFFERING A LEAN LEADERS PLACE HELP MY BUSINESS BEYOND SAVING SOME MONEY?

A place into Lean Leaders can significantly build your relationship with your team and act as a significant training and development opportunity. A small investment can very quickly change the way your team think, and continuous improvement can become infectious. Even if they don't participate, your broader business can benefit from involvement in Lean Leaders as well as the participant. We can also support you to incorporate Lean Leaders into your professional development plan, ask us how.

WHAT IF MY BUSINESS IS IN A VERY REGIONAL LOCATION?

We offer national programs delivered online via ZOOM with the same structure and at the same cost with extra support provided to participants.

WHAT IF THE PARTICIPANT FROM MY BUSINESS DROPS OUT OF THE PROGRAM?

With the level of support Moshie provides to participants, it is rare for a participants to drop out but life does happen. If this happens before module 3, we will work with you to find a replacement at no cost. If this happens after module 4 it is not generally possible to find another applicant due to workload. It is not possible to refund participant places.

WHAT INDUSTRIES IS LEAN LEADERS SUITABLE FOR?

While the majority of our graduates are from horticultural production businesses, our content is suitable for any type of business including retail, professional services, manufacturing, and more. We have had graduates from Transport companies, service providers, sales businesses and more.

IS LEAN LEADERS SUITABLE FOR ROLES OUTSIDE OF OPERATIONS LIKE SALES, FINANCE AND HR?

We have had several sales people attend Lean Leaders as well as HR and finance in previous years. Lean principles and the content that we deliver are applicable to every role in a business and we will work with all participants to apply our concepts to their role.

CAN MOSHIE DELIVER AN INTERNAL LEAN LEADERS FOR OUR INDIVIDUAL BUSINESS?

Yes, we can. This can be delivered online or face to face (our preference is face to face) and we can adapt the length of the program (or extend it) to reduce the impact to the running of your business. Contact us for more information and pricing.

I'M CONCERNED ABOUT MY PRIVACY

We are conscious we're asking businesses to hand over very personal information. We also know that if we shared that private information, we wouldn't be recommended by so many businesses. We take privacy very seriously and handle data in accordance with our privacy policy, and we're up front about who we may need to share your data with to complete the process. We are also more than happy to sign NDAs or refer you to previous clients to help increase your confidence in us.